Sangfor SSL VPN

EasyConnect Compatibility List

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About This Document

This document describes the compatibility list of Sangfor SSL VPN EasyConnect.

Intended Audience

This document is intended for:

- Network design engineer
- O&M personnel

Note Icons

English Icon	Description
	Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.
	Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.
	Indicates a hazardous situation, which if not avoided, could result in minor or moderate injury.
	Indicates a hazardous situation, which if not avoided, could result in settings failing to take effect, equipment damage, or data loss. NOTICE addresses practices not related to personal injury.
	Calls attention to important information, best practices, and tips. NOTE addresses information not related to personal injury or equipment damage.

Change Log

Date	Change Description
July. 13, 2022	This is the first release of this document.

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1 Introduction

This document describes the compatibility between Sangfor SSLVPN EasyConnect and different operating systems.

2 Compatibility List

2.1 Windows

Operating System	Browser	Firmware Version	Supported Features
Windows XP SP3	IE6.0/7.0/8.0	M5.0-M7.6.6	All of the features are supported.
	Chrome58 and above	M7.1-M7.6.8R2	SSO & resource address masquerading are not supported.
	Firefox58 and above	M7.1-M7.6.8R2	
	-	M7.6.8-M7.6.8R2	Windows XP OS is not supported after enabling SWEET32 attack prevention.
Windows 7	IE8.0	M5.0-M7.6.8R2	All of the features are supported.
	IE9.0	M5.1R1-M7.6.8R2	
	IE11	M6.3R1-M7.6.8R2	
	Chrome58 and above	M7.1-M7.6.8R2	SSO & resource address masquerading are not supported.
	Firefox58 and above	M7.1-M7.6.8R2	
Windows 8/8.1	IE10	M6.0-M7.6.8R2	All of the features are supported.
	IE11	M6.3R1-M7.6.8R2	
	Chrome58 and above	M7.1-M7.6.8R2	SSO & resource address masquerading are not supported.
	Firefox58 and above	M7.1-M7.6.8R2	
Windows 10/11	IE11/Edge	M7.1-M7.6.8R2	All of the features are supported.

	Chrome58 and above	M7.1-7.6.8R2	SSO & resource address masquerading are not supported.
	Firefox58 and above	M7.1-M7.6.8R2	

2.2 Linux

Operating System	Browser	Firmware Version	Supported Features
Ubuntu 12.04.5 (32/64bits)	Firefox/Chrome	M7.6.0-M7.6.8R2	1. Web, TCP, L3VPN resource. 2. Local Domain Name of Resource(local DNS is not supported). 3. Endpoint security. 4. Taskbar icon & floating icon system tray type. 5. Dedicated SSL VPN tunnel. 6. Local password, certificate, external authentication, and hardware ID authentication. 7. Webagent for dynamic IP. 8.Ipv4.
Ubuntu 14.04.5 (32/64bits)	Firefox/Chrome	M7.6.0-M7.6.8R2	
Ubuntu 16.04.6 (32/64bits)	Firefox/Chrome	M7.6.0-M7.6.8R2	
Ubuntu 17.04 (32/64bits)	Firefox/Chrome	M7.6.0-M7.6.8R2	
Ubuntu 18.04.1 (32/64bits)	Firefox/Chrome	M7.6.0-M7.6.8R2	
Kylin v6.0 (32/64bits)	Firefox/Chrome	M7.6.0-M7.6.8R2	
Kylin v7.0 (64bits)	Firefox/Chrome	M7.6.0-M7.6.8R2	

2.3 MacOS

Operating System	Browser	Firmware Version	Supported Features
MacOS 10-12	Safari/Chrome	M7.6.0-M7.6.8R2	1. Web, L3VPN, TCP resource. 2. Local Domain Name of Resource(local DNS is not supported). 3. Endpoint security. 4. Taskbar icon & floating icon system tray type.

			5. Dedicated SSLVPN tunnel. 6. Local password, certificate, external authentication, and hardware ID authentication. 7. Webagent for dynamic IP. 8. Remote app. 9. Ipv4.

2.4 Android

Operating System	Firmware Version	Supported Features
Android 4.x-10.x	M6.3-M7.6.8R2	Web, L3VPN, TCP, and remote app resources.

2.5 iOS

Operating System	Firmware Version	Supported Features
iOS 8.x	M6.2-M7.6.8R2	Web and remote app resource (L3VPN resource supported when connecting VPN with PPTP).
iOS 9.x-13.x	M6.2-M7.6.8R2	Web, L3VPN, TCP, and remote app resources.

3 Precautions

1. Windows Server, Windows 10 S, and Wince Operating System are not supported.
2. ARM processors Windows 8/8.1 & Windows 10/11 tablets are not supported.
3. AMD processor Windows Operating System is not supported.
4. Starting from standard version 7.5, it does not support Windows XP SP2 Operating System.
5. Firmware version M6.3R1-M7.0 is required to install the patch to support Windows 10.
6. Linux and MacOS do not support local DNS.
7. Linux and MacOS do not support Ipv6.
8. MacOS, Android, and iOS must associate at least one L3VPN resource to the user for TCP resource access.

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