



SANGFOR



IAM

Cara Untuk Melakukan Pengecekan Pada Device Sebelum Melakukan Pembaharuan Sistem

Version 11.0



Catatan Perubahan

Tanggal	Deskripsi Perubahan
Des 10, 2019	Dokumen Versi 11.0 diterbitkan

Konten

1 Mengunduh Aplikasi Sangfor Firmware Updater.....	1
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1 Mengunduh Aplikasi Sangfor Firmware Updater

1. Alamat unduhan

<https://community.sangfor.com/plugin.php?id=service:download&action=tool>

Sangfor Firmware Updater
Tool used to install update package on any Sangfor product(excluding Sangfor HCI)
Last Update: 12 Jun 2019 11:12 Size: 3.08 MB File MD5: 19E64BF5121E2D4E7C49FF9908818513 [Download](#)

PDLAN4.32R3 Installation package
It can be installed on Windows 2000(32-bit), Windows XP(32-bit), Windows 2003 server(32-bit), vista(32-bit), Windows 7(32/64-bit), Windows 8(32/64-bit), windows server 2012(64-bit), Windows 8.1(32/64-bit), Windows 10(32/64-bit).
Last Update: 19 Nov 2015 21:18 Size: 21.35MB File MD5: 2CC2B44E77AFDEFA950801EB36ACF0EA [Download](#)

Health Check Tool for IAM
Support the version later than 11.X
Last Update: 27 Jul 2017 16:32 Size: 63KB File MD5: F7FEE34C2221314C309B771CBF1569AE [Download](#)

Health Check Tool for WANO
Support the version later than 8.X
Last Update: 07 Jul 2017 16:34 Size: 23KB File MD5: DAA5010E35E685544B7F2EA1EA40CEB4 [Download](#)

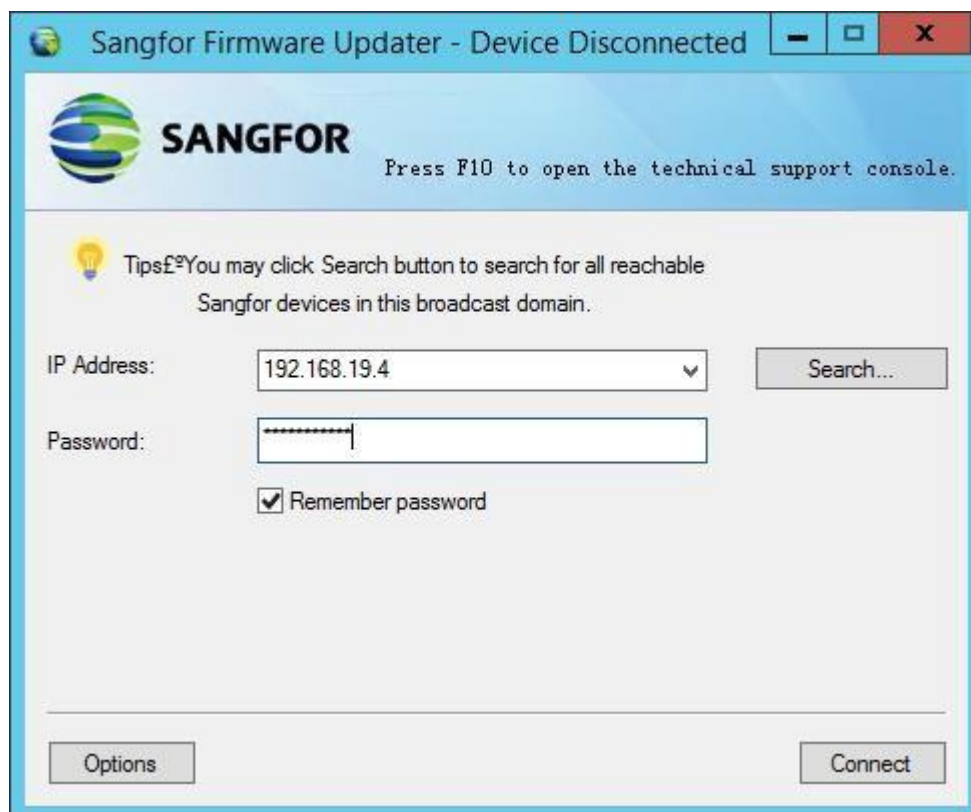
2. Unduh SANGFOR UPDATER 6.1

Sangfor Firmware Updater
Tool used to install update package on any Sangfor product(excluding Sangfor HCI)
Last Update: 12 Jun 2019 11:12 Size: 3.08 MB File MD5: 19E64BF5121E2D4E7C49FF9908818513 [Download](#)

3. Sangfor Updater6.1 dapat digunakan secara langsung setelah melakukan unduhan dan pengestrakan. Setelah anda ekstrak, file akan tampil seperti dibawah ini:

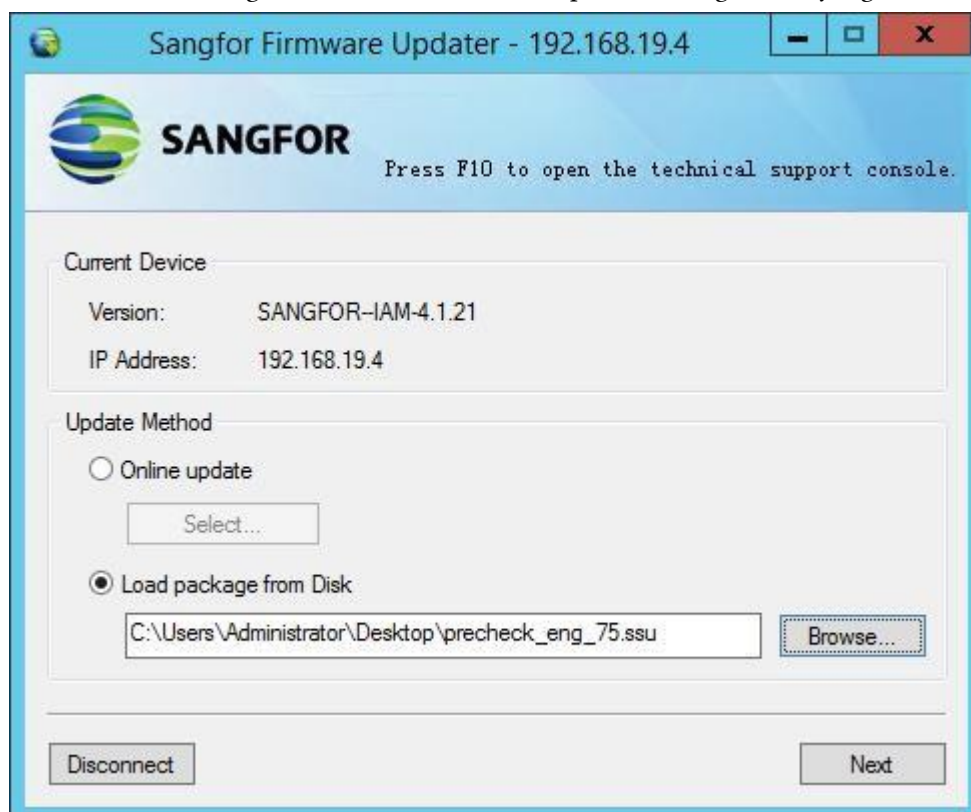
Name	Date modified	Type	Size
STARTUP	1/3/2020 9:16 AM	File folder	
SANGFOR Firmware Updater.exe	4/1/2012 8:55 AM	Application	531 KB

4. Buka tampilan utama dari Sangfor Firmware Updater. Selanjutnya, lengkapi alamat IP dari perangkat dan kata sandi administrator. Kemudian, klik Connect.

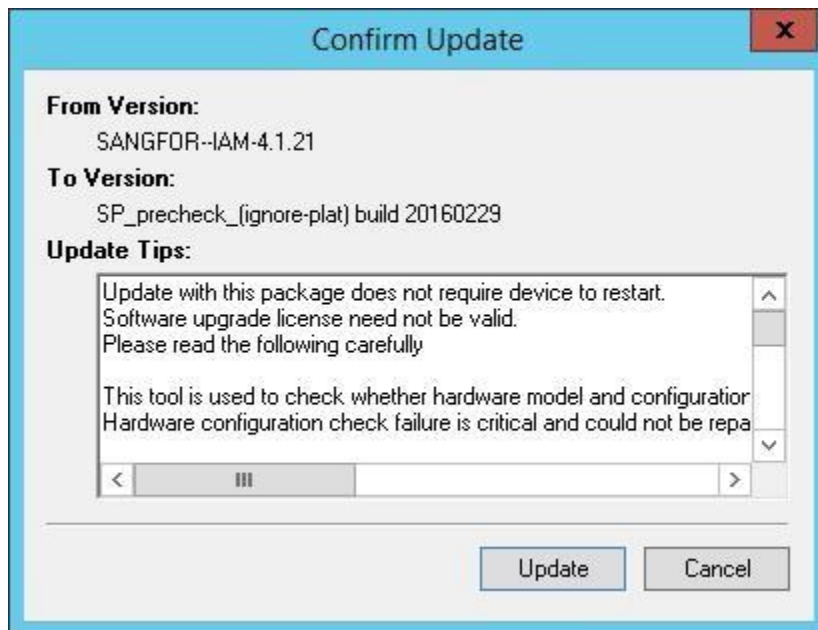


2 Muat Paket Pemeriksaan Pembaharuan

1. Unduh file precheck_eng_75.ssu, dengan alamat:
<https://drive.google.com/file/d/1IbaQ2fsyX2aNc0CFO0fEOzZVu4JdcSbJ/view?usp=sharing>
2. Pilih Load Package From Disk, lalu muat file precheck_eng_75.ssu yang sudah diunduh.

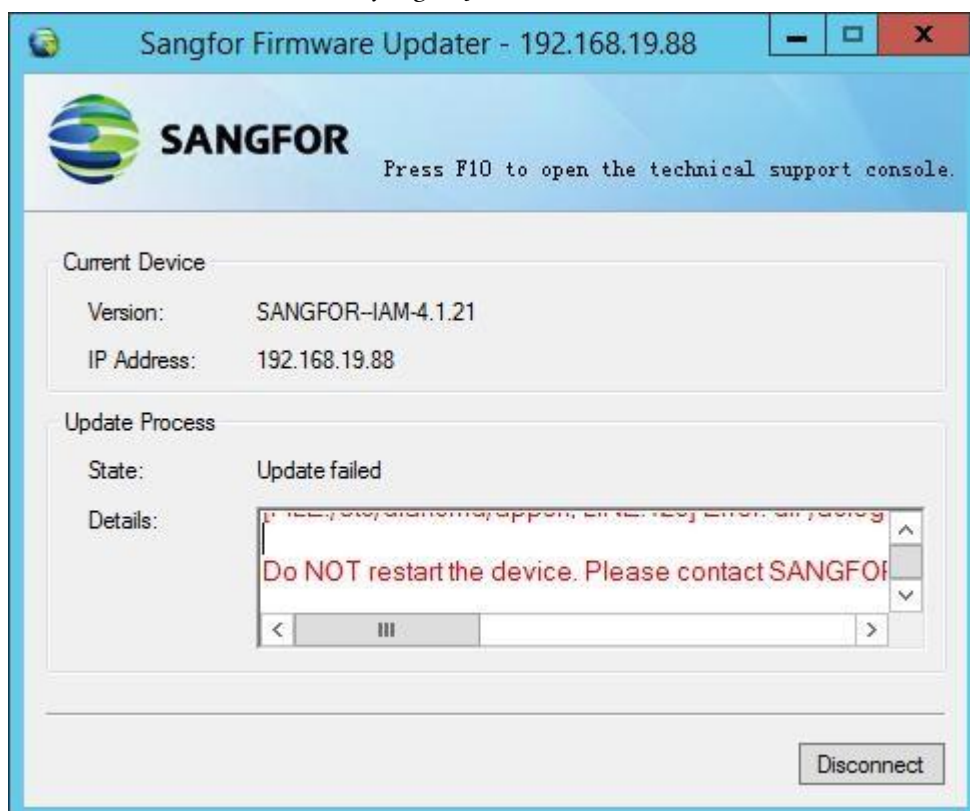


3. Klik Update, dan kemudian akan ditampilkan proses pembaharuan.

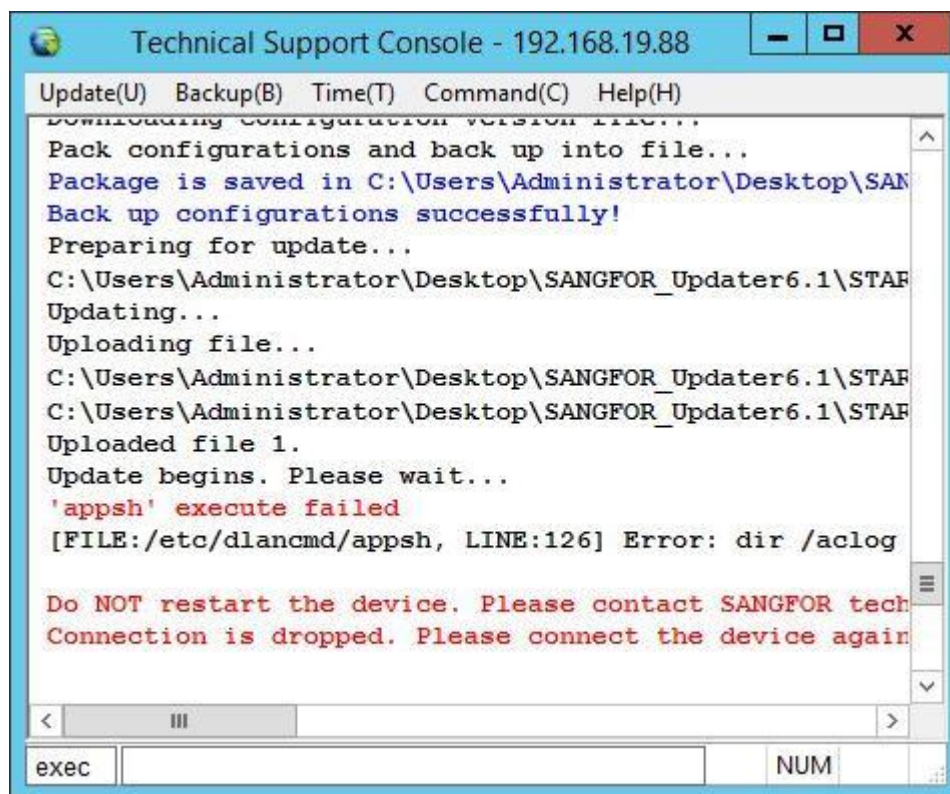


3 Hasil Akhir

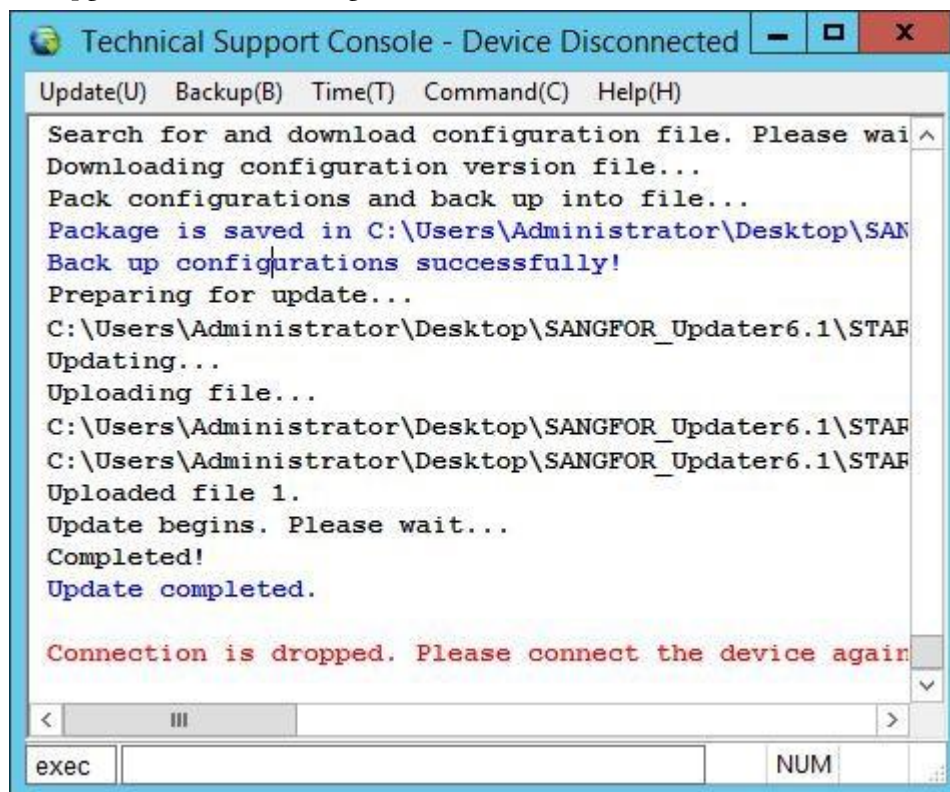
1. Jika proses pembeaharuan gagal, maka informasi terkait akan ditampilkan. Tekan F10 untuk melihat lebih detail informasi error yang terjadi.



2. Tekan F10 untuk menampilkan lebih banyak informasi error yang terjadi.



3. Jika proses pembaharuan telah selesai, akan ditampilkan informasi bahwa perangkat telah di upgrade ke versi 11.0 dengan baik.



4 Permasalahan Umum

1. Bridge port dan management port tidak dapat berada pada port jaringan yang sama. Anda perlu memindah management port ke port jaringan yang berbeda sebelum melakukan pembaharuan sistem.

```

Update begins. Please wait...
'appsh' execute failed
update_check: line 1597: [: too many arguments
update_check: line 1597: [: too many arguments
update_check: line 1597: [: too many arguments
update_check: line 1597: [: too many arguments
update_check: line 1597: [: too many arguments
update_check: line 1597: [: too many arguments
update_check: line 1597: [: too many arguments
update_check: line 1597: [: too many arguments
update_check: line 1597: [: too many arguments
update_check: line 1597: [: too many arguments
LINE:1921] Info: Check failed, for the free memory is 1GB even though anti-virus is disabled.
[LINE:1197] Error: App name and app category of custom app cannot be same as that of predefined application.
Please delete the custom app or rename its app name or app category.
[LINE:453] Error: The bridged interface is Manage interface. Please change to another interface in Deployment > Bridge Mode

Upgrade to AC 11.0 is not allowed because software cannot meet the requirement, even though hardware meets the requirements
Please follow the instruction to fix the issues, or contact your supplier at 4006306430.
Launch this tool to perform check again after fixing the above issues, and perform upgrade to version 11.0 when no error appears.

```

2. Apabila halaman kuota telah dimodifikasi dan proses pembaharuan tidak diizinkan, maka kembalikan ke halaman default terlebih dahulu.

```

'appsh' execute failed
[LINE:1880] Info: CPU check is successful!
[LINE:1884] Info: Memory check is successful!
[LINE:1887] Info: Check disk status successfully!
[LINE:1890] Info: This hardware model supports this upgrade. Check is successful.
[LINE:1902] Info: Version check is successful!
[LINE:1912] Info: Disk space check is successful!
[LINE:1915] Info: This is not a custom version. Check is successful.
[LINE:1918] Info: The system has never installed KB package. Check is successful.
[LINE:1921] Info: Check failed, for the free memory is 1GB even though anti-virus is disabled.
[LINE:484] Error: Check failed, for configuration cannot be replaced

Upgrade to AC 11.0 is not allowed because configuration replacement failed, even though the hardware configuration and software meet the requirements
Please restore the Duration Quota Reminder custom webpage to defaults in Appliance Management > System > Custom Page, or contact your supplier at 4006306430.
Launch this tool to perform check again after fixing the above issues, and perform upgrade to version 11.0 when no error appears.

```




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