VDI
VMP Password Recovery Configuration Guide

Version 5.4.0
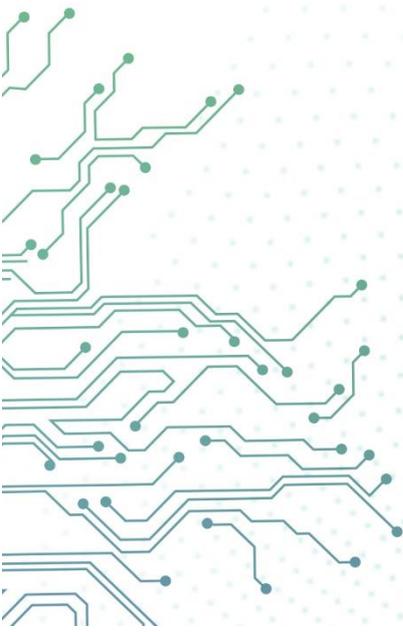
Change Log

Date	Change Description
May 31, 2020	VMP Password Recovery Configuration Guide.

CONTENT

Chapter 1 Application Scenario

Applicable to recover password when you forget the login password of VMP Web UI console，USB flash disk recovery password is applicable to any version of VMP.

Chapter 2 Password Recovery Steps

1. Create a new txt file named: **reset-password** and copy it to the root directory of the USB disk (USB flash disk File system must be FAT32).
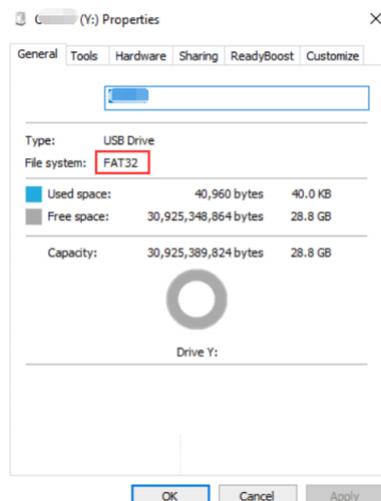
2. Insert the USB disk on the VMP and restart the device.

3. When the red LED of the device goes out, pull out the USB flash disk.

4. Check the result file **reset-password.log** in the USB flash drive. If the recovery is successful, record the recovered console password in the file, otherwise, the recovery failure information is recorded.

5. After successful recovery, the default user name and default password of the console are both **admin**.

Chapter 3 Precautions

1. The **txt file** must be in the root directory of the USB flash disk.

2. The USB flash disk can be a single partition or multiple partitions. The format of a single partition USB flash disk must be FAT32; the multi-partition U disk must put the txt file in the first partition, and the format of the first partition must be FAT32.

3. USB flash disk recovery password will only recover the password and will not restore other configuration.

4. If the recovery is unsuccessful, you can try the operation again. If the operation is still unsuccessful, it is recommended that you contact our technical support.

5. If the VMP console can log in, but the password of the **VDC** console is forgotten, it is recommended that you contact our technical support.

SANGFOR