



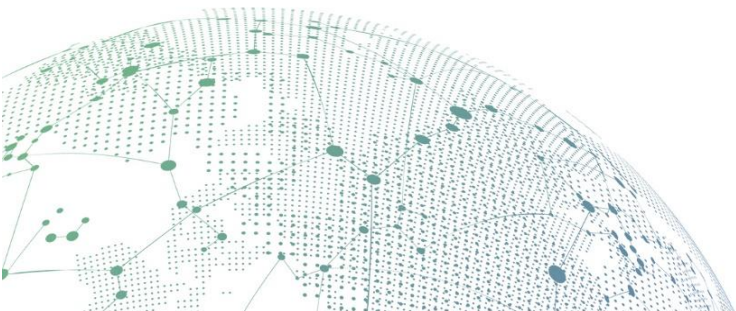
SANGFOR



NGAF

Password Recovery Configuration Guide

Version 8.0.17



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Chapter 1 Scenario

NGAF device's web console can be accessed, however password of admin account had lost leading to unable to login to device's web console. This configuration guide is applicable for all NGAF version

Chapter 2 Requirements

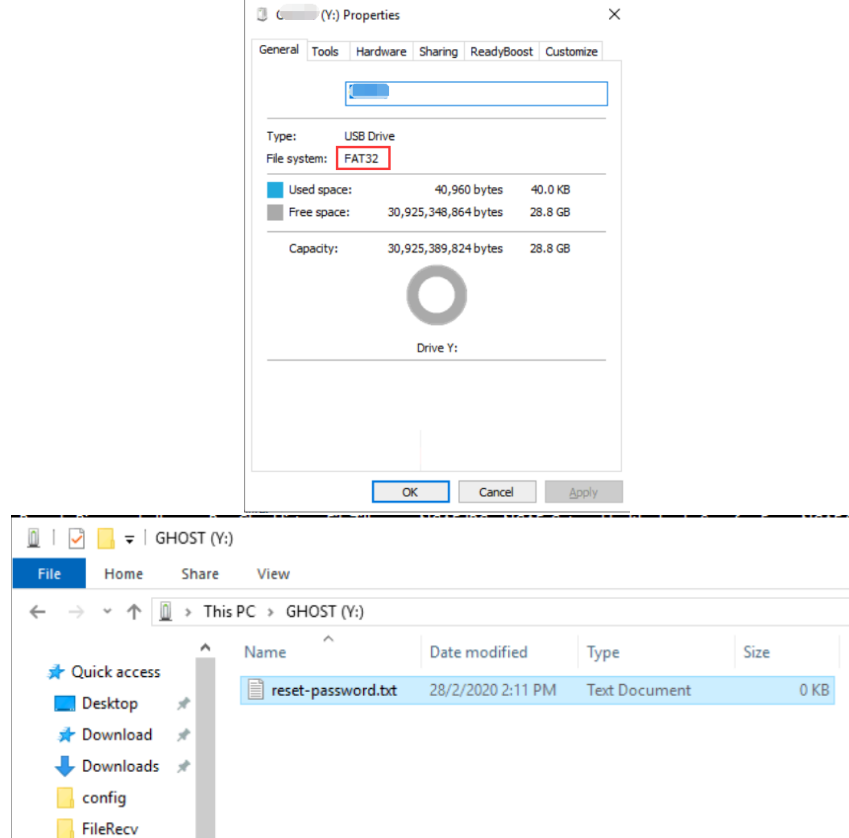
List down the requirements for this configuration, for instance:

1. One NGAF device.
2. One USB disk.
3. Password recovery required device to be reboot.

Chapter 3 Configuration Steps

Step 1: Check the USB disk format and create txt file

Check the USB format, make sure the USB in FAT32 format. Then create a txt file in root directory and name it reset-password.





Note: If there are other files in the USB flash drive, it will not affect the password recovery.

Step 2: Plug USB disk to the device and restart

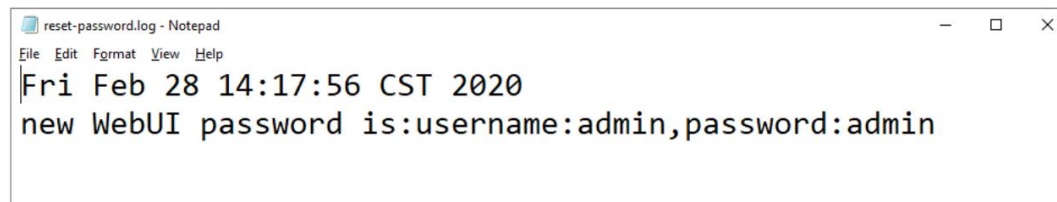
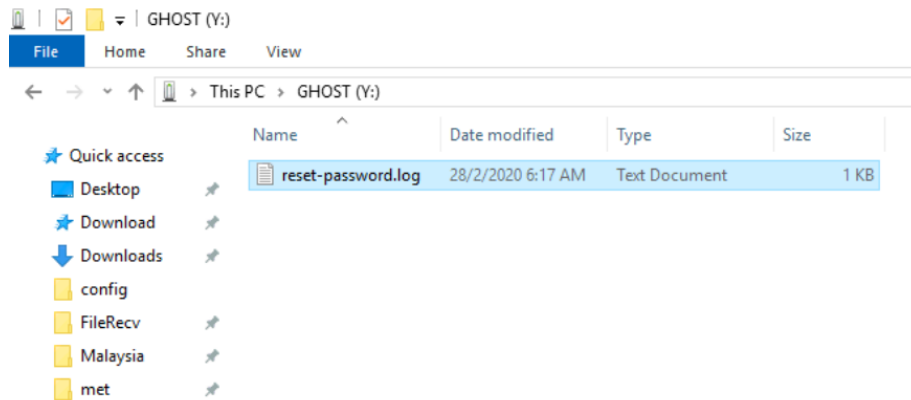
Plug the USB disk to device's USB port, then power off and power on to restart the device.

Step 3: Wait for the Alarm LED light to off

After restart the device, wait for the Alarm LED light to off. After the LED is off, then wait for 10 minutes and pulling out the USB disk.

Step 4: Check the txt file for the result

Plug the USB disk to your PC, then check the reset-password.log for the result. If the recovery is successful, the recovered console password is recorded in this file, otherwise the recovery failure information is recorded.



Note: The password has changed to admin, you can use this password to login the device's web console. If the password reset failed, it will show you the fail message and you can follow the steps above and try again.

Chapter 4 Precautions

Password recovery from USB are required to restart the device.



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