



SANGFOR

VDI

Solution of Power on VM failed

Version 5.3.8

Change Log

Date	Change Description
Mar 08, 2019	Solution of Power_on_VM failed

Content

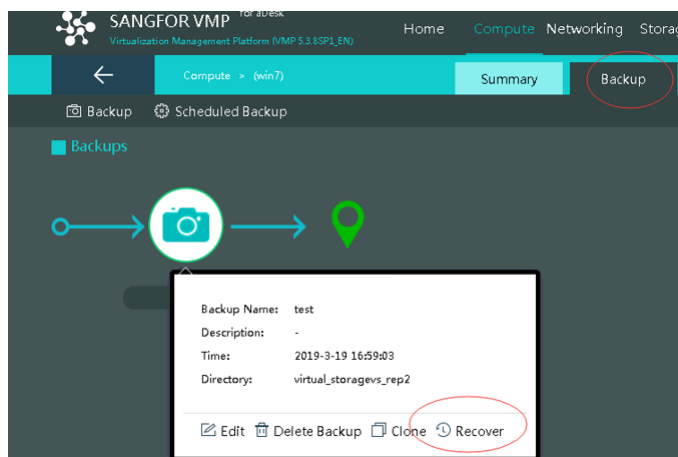
Chapter 1 Application scenario	1
Chapter 2 Troubleshooting methods	1

Chapter 1 Application scenario

Solution of Power_on_VM failed.

Chapter 2 Troubleshooting methods

1. Log in VMP Management Platform view the tasks about the abnormal vm, The paths: [System]->[Logs and Alarms].
2. If there is a log about 'check whether the storage exists', you can check Alarms in [System]->[Logs and Alarms]->[Alarms] ,Fix storage first if there are exceptions in storage.
3. If there is a log about 'cpu and memory', You need to check if the host has enough CPU or Memory,We can see CPU and Memory usage on the home page.
4. If no problems are found in the above troubleshooting, you can try to communicate with the customer to recover the snapshot, Create a new backup before attempting to recover the most recent backup, as shown below.





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