



SANGFOR

NGAF

WAF&IPS troubleshooting guide

Version 8.0.6

Change Log

| Date | Change Description |
|--------------|-------------------------------|
| Mar 08, 2019 | WAF&IPS troubleshooting guide |
| | |

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Chapter 1 Application scenario

After NGAF runs for a period of time, the police suddenly does not take effect, and all WAF&IPS attacks can't be intercepted.

Chapter 2 Troubleshooting methods

1. Check that the security policy is configured correctly to ensure that the data flow passes through the NGAF in both directions.
2. Check if Database Update is the latest version, Specific view path:[System]-[Update]-[Database Updae].
3. Check if there is a protection device address added to the global whitelist, Specific Configuration view path:[Policies]-[Blacklist/Whitelist].
4. Check if the configuration is configured Bypass in [System]-[Troubleshooting].
5. Check the Internal Report Center admin operation log and have recently modified the security policy.

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Admin Operation

Specify the following and click Go to retrieve data.

From: 2019-04-09 00:00

To: 2019-04-09 23:59

Admin: All

Object:

Description:

Go ☐ Open in new tab



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