



SANGFOR

NGAF

Network port rate is abnormal troubleshooting

Version 8.0.6

Change Log

Date	Change Description
Mar 08, 2019	Network port rate is abnormal troubleshooting

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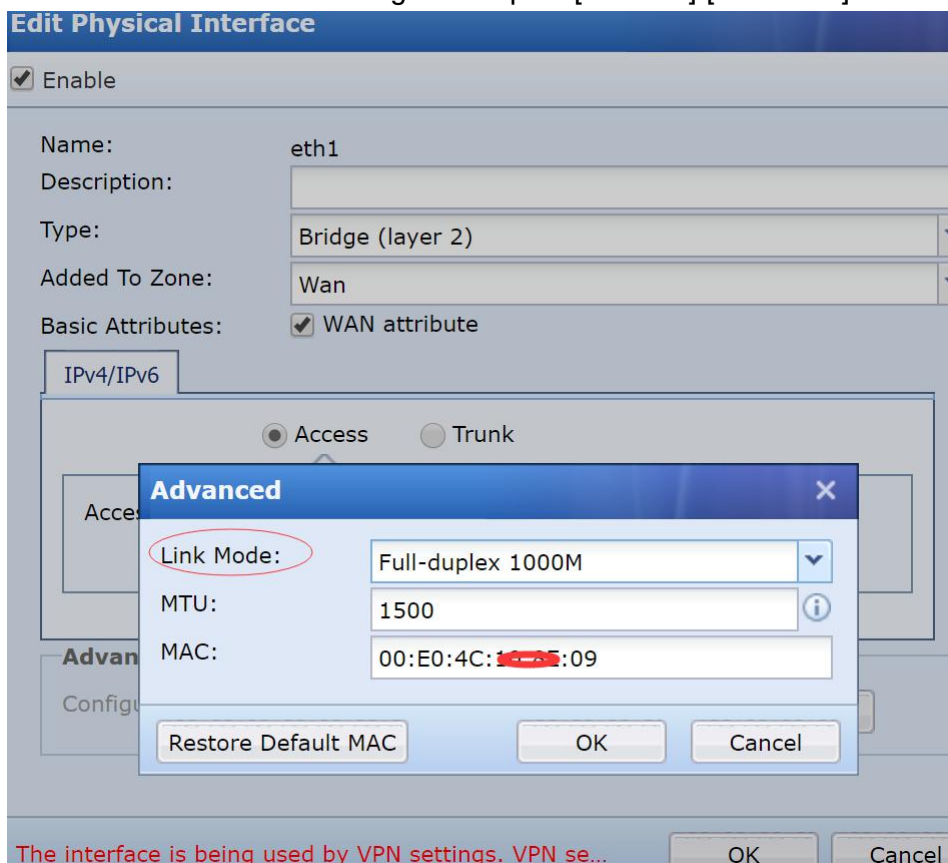
Chapter 1 Application scenario

Network port rate is abnormal troubleshooting.

Interfaces										
Physical Interface										
<input checked="" type="checkbox"/> Enable <input type="checkbox"/> Disable <input checked="" type="checkbox"/> Refresh										
Name	Interface S...	WAN At...	Ping	Type	Zone	IP Assignment	IP Address	Link Mode	MTU	Link State
eth0		No	Allow	Route (layer 3)	None	Static IPv4/Static IPv6	10.251.251.251/24	Auto-negotiati...	1500	Not detected y...
eth1		Yes	---	Bridge (layer 2)	Wan	Access access:1	--	Full-duplex 100M Auto-negotiation	1500	---

Chapter 2 Troubleshooting methods

1. Check whether the rate of the interface port of the directly connected abnormal network port supports Gigabit.
2. Try to manually specify the rate of the network ports on both ends to check whether the network is normal. Configuration path:[Network]-[Interfaces].



3. Check the system log for any abnormalities, Log view path:[System]-[Troubleshooting]-[Logs].
4. Try replacing the network cable to test if the network is normal.
5. Replace the switch port test and check whether the port is abnormal.



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