

How to Recover Default Password



1. Create the tag file

After the computer accesses the device console page, modify the access address to: `https://IAG'IP/php/rp.php`, as shown below:



2. Connect the crossover cable to the network port of the device. Use a crossover cable to connect the devices eth0 and eth2 together.

Note: The two electrical ports selected cannot be a pair of bypass ports. The two electrical ports selected cannot be a pair of bypass ports, and eth0 and eth1 are usually used.

Note: In IAM12.0.12 and later versions, only eth0 and eth2 ports can be used to recover passwords.

Note: In IAG 12.0.42 and later version support to use the USB and crossover cable method to recover the password

3. Manually restart the device. During the restart process, pay attention to the status of the ACT lights of the two electrical ports that are connected by the crossover cable. After the two ACT lights of the two electrical ports flash simultaneously 10 times, the password recovery is complete. At this point, you can disconnect the shorted crossover cable and log in to the device through the default console account admin password admin.

It takes about 3 to 5 minutes for the device to restart until the password is successfully restored.

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1. Create a new txt file, rename it as reset-cfg.txt, copy the txt file into the USB disk's root folder, USB disk must be FAT32.
2. Ensure the PC able to communicate with IAG, and go to <https://IAG'sIP/php/rp.php>
3. Insert USB disk to IAG, reboot the device.
4. When the device's LED red light and the alarm light is blinking, take out the USB drive.

Note: When doing the USB password restore method, it required to create the flag file <https://IAG'sIP/php/rp.php> as above and reboot the device.

IAG 12.0.42 and above version start support the USB or crossover cable method to restore the device's password