

HCI Professional Training Service




Enable Your Team Today —
Operate with Confidence Tomorrow



SERVICE OVERVIEW




Sangfor HCI Professional Training Service is a structured, scenario-based enablement program for customers who have implemented or are about to implement Sangfor HCI. It equips IT administrators with the skills to operate, maintain, troubleshoot, and optimize the HCI environment independently.

WHO IT'S FOR




- 
 Storage & network administrators supporting the virtual infrastructure
- 
 HCI/virtualization administrators
- 
 IT engineers involved in HCI deployment and ongoing operations

Prerequisites: Basic networking, virtualization, and IT security knowledge.

CUSTOMER VALUE & OUTCOMES

- 
Faster time-to-value
Get productive quickly and leverage HCI capabilities from day one
- 
Operational independence
Reduce reliance on vendor support for routine administration and daily O&M
- 
Higher stability, lower risk
Apply proven best practices to avoid misconfiguration and downtime
- 
Faster troubleshooting
Diagnosis workflow to shorten incident handling time
- 
Better ROI
Improve resource utilization and performance through practical optimization methods

SERVICE DELIVERABLES

- 
 Instructor-led training
- 
 Sangfor training materials (PDF)
- 
 Completion certificates for attendees

Training Modules (Scenario-Driven)

Foundation
<ul style="list-style-type: none"> HCI architecture, components, key features
Core Operations
<ul style="list-style-type: none"> VM lifecycle management (create/configure/operate) Storage setup, optimization, capacity expansion Virtual networking components and policies
Resilience & Protection
<ul style="list-style-type: none"> High availability concepts and operational practices Backup & snapshots (protection and restore basics) Disaster recovery planning and recovery procedures
Operations & Troubleshooting
<ul style="list-style-type: none"> Monitoring, dashboards, alerts, and log usage Daily operations & maintenance (checks, housekeeping) Troubleshooting playbook (common faults and fixes) Cross-platform VM migration (approach & considerations)

Note: Modules can be tailored based on customer objectives and available time.