



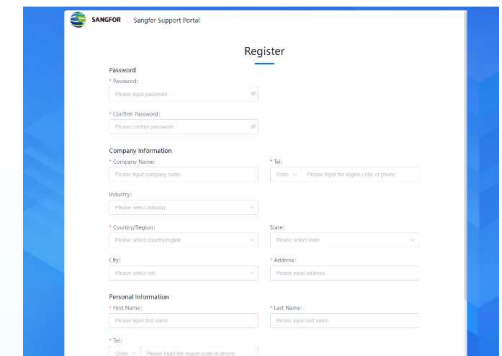
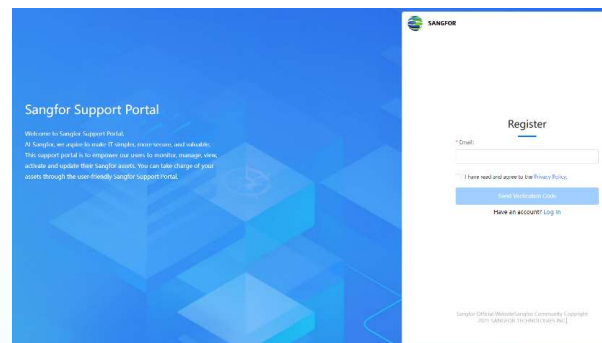
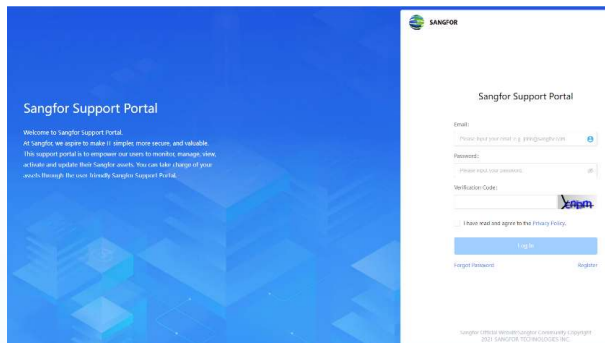
**PART 1** **Licensing**

# New Deployment



An official license is activated through the Sangfor Licensing Server. To activate a trial license, contact the local sales team.

1. Open the **Sangfor Support Portal** by entering <https://supportportal.sangfor.com> in a browser. Then, click the **Register** button.
2. Create a new account by entering your email address and the verification code.
3. Fill in the information required and complete the registration.
4. Please go to the Sangfor Support Portal login page and input the username and password to log in. The Home page will display some basic information about your company.



# New deployment



6. Navigate to **Assets > My Assets List**, then click the **Add Asset**. You should check the **Authorized Company** first. The company name may be displayed on the asset (depending on the products) after it is activated. You can edit the company name under **Personal Center** if the company name is incorrect.
7. Click **Confirm**, and then input the **Device ID, SN**, or **Cloud License ID** to add your assets. For virtual devices, like Endpoint Secure (on-premise), you must input the **Cloud License ID** to add them. You can find the Cloud License ID in the service letter or check with the Sangfor team.
8. Click **Save** if the information is correct and your device is added successfully. You can view the added asset on **My Assets List**. Click the **Activate** button and the License window prompt.

The screenshots illustrate the 'Add Asset' workflow in the Sangfor web interface. The first screenshot shows the 'Authorization Confirmation' dialog where the user enters the authorized company name, 'Sangfor Technologies (Hong Kong) Limited'. The second screenshot shows the 'Add Asset' dialog where the user provides the device information, including the Device ID or SN and the Cloud License ID. The third screenshot shows the 'My Assets List' table with a newly added asset highlighted in blue. The 'Activate' button for this asset is circled in red, indicating the next step in the process.

Gateway ID	Serial No.	Cloud License ID	Product	Model	Status	Added T...	Updated ...	Expired D...	Share (Par...	Remark	Auto Acti...	Operation
N/A	N/A	A2568479519180827A8	Endpoint...	Endpoint...	Not Activated	2023-08-30	2023-09-13	-	-	-	Disabled	Activate More
N/A	N/A	044558FAFC18640D07ED	Endpoint...	Endpoint...	Not Activated	2023-09-04	2023-09-13	-	-	-	Disabled	Activate More
N/A	N/A	AED0143F54E96202D2D	Endpoint...	Endpoint...	Not Activated	2023-08-06	2023-08-13	-	-	-	Disabled	Activate More
N/A	N/A	52818864206348ED7D17	Endpoint...	Endpoint...	Not Activated	2023-08-14	2023-08-14	-	-	-	Disabled	Activate More
N/A	N/A	1483788CB5518C82C7	Endpoint...	Endpoint...	Not Activated	2023-09-22	2023-09-22	-	-	-	Disabled	Activate More



# Update/Renew License



A license can be activated twice. If a license is lost after the first activation, it can be activated again. The license information is related to the Endpoint Secure Manager hardware. A change in the hardware information invalidates a license. License update/renewal is required in the following two scenarios:

1. A change in the Endpoint Secure Manager hardware information.
2. Migrate to a new server due to an Endpoint Secure Manager fault.

